

MEMBER AGENCIES OF THE NATIONAL RESPONSE TEAM

Federal Emergency Management Agency

Federal Center Plaza
500 C Street, S.W.
Washington, DC 20472
(202) 646-4542

U.S. Environmental Protection Agency

OSWER Preparedness Staff
401 M Street, S.W.
Washington, DC 20460
(202) 475-8600
(479-2449 in Washington, DC, area)

U.S. Environmental Protection Agency

OERR Emergency Response Division
401 M Street, S.W.
Washington, DC 20460
(202) 475-8720

Agency for Toxic Substances and Disease Registry

Department of Health and Human Services
Chamblee Building 30S
Atlanta, GA 30333
(404) 452-4100

U.S. Department of Energy

1000 Independence Avenue, S.W.
Washington, DC 20585
(202) 252-5000

Department of Agriculture

Forest Service
P.O. Box 96090
Washington, DC 20013-6090
(703) 235-8019

Department of Labor

Occupational Safety and Health Administration
Directorate of Field Operations
200 Constitution Avenue, N.W.
Washington, DC 20210
(202) 523-7741

U.S. Coast Guard (G-MER)

Marine Environmental Response Division
2100 2nd Street, S.W.
Washington, DC 20593
(202) 267-2010

U.S. Department of Transportation

Research and Special Programs Administration
Office of Hazardous Materials Transportation
(Attention: DHM-50)
400 7th Street, S.W.
Washington, DC 20590
(202) 366-4000

Department of Justice

Environmental Enforcement Section
Room 7313
10th and Constitution, N.W.
Washington, DC 20530
(202) 633-3646

Department of the Interior

18th and C Streets, N.W.
Washington, DC 20240
(202) 343-3891

Department of Commerce

NOAA—Superfund Program Coordinator
11400 Rockville Pike
Rockville, MD 20852
(301) 443-8465

Department of Defense

OASD (A+L)E
Room 3D 833
The Pentagon
Washington, DC 20301-8000
(202) 695-7820

Department of State

Office of Oceans and Polar Affairs
Room 5801
2201 C Street, N.W.
Washington, DC 20520
(202) 647-3263

Nuclear Regulatory Commission

Washington, DC 20555
(301) 492-7000

PIPELINE AND HAZARDOUS MATERIALS SAFETY ADMINISTRATION

HAZARDOUS MATERIALS INFORMATION CENTER

1-800-HMR-4922
1-800-467- 4922
(202) 366-4488 (Washington, DC)

PHMSA (Pipeline and Hazardous Materials Safety Administration) operates the Hazardous Materials Information Center (HMIC) for help on use of the Hazardous Materials Regulations 49 CFR Parts 100-185. The phone number is menu driven when calling from a touch tone phone. Non-touch tone phone callers must use the telephone number (202) 366-8553. Callers will be directed through an automated menu that provides options to:

1. Obtain answers to questions on the Hazardous Materials Regulations 49 CFR Parts 100-185;
2. Receive recent copies of Federal Register publications, copies of DOT exemptions or letters of interpretation
3. Receive copies of training material, such as Chart 12 or information packages;
4. Report violations of the HMR;
5. Leave a voice mail message concerning a question on the HMR (messages will be returned within 24 hours).
6. OHMS **Fax On Demand**. Now you can access Hazardous Materials Information quickly and easily! A menu of options lets you choose documents to be faxed to your machine (e.g., final rules, DOT forms, letters of clarification, safety notices and more). To reach the Fax On Demand system dial **1-800-467-4922** and select **Option 2**.

Callers needing assistance on questions relating to the HMR will be forwarded to the HMIC after selecting the correct menu item. Calls to the center are handled on a first call first answered manner through an automatic stacking system. The HMIC is open for direct calls from 9:00 am to 5:00 pm EST, however you may leave a message at any time, or you may email your question to the HMIC. Or you may write to:

Director, Office of Hazardous Materials Standards
U.S. DOT/PHMSA (DHM-10)
400 7th Street S.W.
Washington, D.C. 20590-0001

TRANSPORTATION SAFETY INSTITUTE

Transportation Safety Institute
P.O. Box 25082
Oklahoma City, OK 73125-5050

<p>Director's Office</p> <p>Frank Tupper, Director - DTI-1: (405) 954-3153 E-Mail: Director@tsi.jccbi.gov</p> <p>Linda Gulley, Associate Director - DTI-2: (405) 954-3153 E-Mail: AssociateDirector@tsi.jccbi.gov</p> <p>Diana Lopez Story, Executive Officer - DTI-10: (405) 954-6441 E-mail: OperationSupport@tsi.jccbi.gov</p>
<p>Aviation Safety</p> <p>Christine Lawrence, Manager - DTI-20: (405) 954-9740 E-Mail: AviationSafety@tsi.jccbi.gov</p>
<p>Special Programs</p> <p>Dee Smith, Manager - DTI-100: (405) 949-0036 x367 E-Mail: SpecialPrograms@tsi.jccbi.gov</p>
<p>Hazardous Materials</p> <p>Mike Nolan, Manager - DTI-30: (405) 954-4512 E-Mail: HazardousMaterials@tsi.jccbi.gov</p>
<p>Pipeline Safety</p> <p>Richard Sanders, Manager - DTI-60: (405) 954-7219 E-Mail: PipelineSafety@tsi.jccbi.gov</p>
<p>Highway Safety</p> <p>Mike Baldwin, Manager - DTI-70: (405) 954-3112 E-Mail: HighwaySafety@tsi.jccbi.gov</p>
<p>National Automotive Sampling System</p> <p>Bob Romberg Team Coordinator: (405) 954-7212 E-Mail: NASS@tsi.jccbi.gov</p>
<p>Transit Safety & Security</p> <p>Vacant, Manager - DTI-80: (405) 954-3682 E-Mail: Transit@tsi.jccbi.gov</p>
<p>Coast Guard Container Inspection Training and Assistance Team (CITAT)</p> <p>Gerard Achenbach, Commander - DTI-120: (405) 954-8983 E-Mail: CITAT@tsi.jccbi.gov</p>

ENVIRONMENTAL PROTECTION AGENCY

EPA Headquarters
Ariel Rios Building
1200 Pennsylvania Avenue, N.W.
Washington, DC 20460
(202) 272-0167, TTY (202) 272-0165

EPA Regional Offices

Region 1 (CT, MA, ME, NH, RI, VT)

Environmental Protection Agency
1 Congress St. Suite 1100
Boston, MA 02114-2023
<http://www.epa.gov/region01/>
Phone: (617) 918-1111
Fax: (617) 565-3660
Toll free within Region 1: (888) 372-7341

Region 2 (NJ, NY, PR, VI)

Environmental Protection Agency
290 Broadway
New York, NY 10007-1866
<http://www.epa.gov/region02/>
Phone: (212) 637-3000
Fax: (212) 637-3526

Region 3 (DC, DE, MD, PA, VA, WV)

Environmental Protection Agency
1650 Arch Street
Philadelphia, PA 19103-2029
<http://www.epa.gov/region03/>
Phone: (215) 814-5000
Fax: (215) 814-5103
Toll free: (800) 438-2474
Email: r3public@epa.gov

Region 4 (AL, FL, GA, KY, MS, NC, SC, TN)

Environmental Protection Agency
Atlanta Federal Center
61 Forsyth Street, SW
Atlanta, GA 30303-3104
<http://www.epa.gov/region04/>
Phone: (404) 562-9900
Fax: (404) 562-8174
Toll free: (800) 241-1754

Region 5 (IL, IN, MI, MN, OH, WI)

Environmental Protection Agency
77 West Jackson Boulevard
Chicago, IL 60604-3507
<http://www.epa.gov/region5/>
Phone: (312) 353-2000
Fax: (312) 353-4135
Toll free: (800) 223-0425 toll free within Region 5: (800) 621-8431

Region 6 (AR, LA, NM, OK, TX)

Environmental Protection Agency
Fountain Place 12th Floor, Suite 1200
1445 Ross Avenue
Dallas, TX 75202-2733
<http://www.epa.gov/region06/>
Phone: (214) 665-2200
Fax: (214) 665-7113
Toll free within Region 6: (800) 887-6063

Region 7 (IA, KS, MO, NE)

Environmental Protection Agency
901 North 5th Street
Kansas City, KS 66101
<http://www.epa.gov/region07/>
Phone: (913) 551-7003

Region 8 (CO, MT, ND, SD, UT, WY)

Environmental Protection Agency
999 18th Street Suite 500
Denver, CO 80202-2466
<http://www.epa.gov/region08/>
Phone: (303) 312-6312
Fax: (303) 312-6339
Toll free: (800) 227-8917
Email: r8eisc@epa.gov

Region 9 (AZ, CA, HI, NV)

Environmental Protection Agency
75 Hawthorne Street
San Francisco, CA 94105
<http://www.epa.gov/region09/>
Phone: (415) 947-8000
(866) EPA-WEST (toll free in Region 9)
Fax: (415) 947-3553
Email: r9.info@epa.gov

Region 10 (AK, ID, OR, WA)

Environmental Protection Agency
1200 Sixth Avenue
Seattle, WA 98101
<http://www.epa.gov/region10/>
Phone: (206) 553-1200
Fax: (206) 553-0149
Toll free: (800) 424-4372

**U.S. DEPARTMENT OF LABOR
OCCUPATIONAL SAFETY & HEALTH ADMINISTRATION**

IF YOU HAVE WORKPLACE SAFETY AND HEALTH RELATED QUESTIONS:

[By Phone]:

1-800-321-OSHA (6742) {Toll Free U.S.}

[Write To: (required for an Official Agency Response*)]

<p>[DOMESTIC ONLY] U.S. Department of Labor Occupational Safety & Health Administration 200 Constitution Avenue Washington, D.C. 20210</p>	<p>[INTERNATIONAL] U.S. Department of Labor OSHA Coordinator for International Affairs Occupational Safety & Health Administration - Room N3641 200 Constitution Avenue Washington, D.C. 20210</p>
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REGIONAL OFFICES

<p>Region 1 JFK Federal Building, Room E340 Boston, Massachusetts 02203 (617) 565-9860 (617) 565-9827 FAX</p>	<p>Region 2 201 Varick Street, Room 670 New York, New York 10014 (212) 337-2378 (212) 337-2371 FAX</p>
<p>Region 3 U.S. Department of Labor/OSHA The Curtis Center-Suite 740 West 170 S. Independence Mall West Philadelphia, PA 19106-3309 TELE: (215) 861-4900 FAX: (215) 861-4904</p>	<p>Region 4 61 Forsyth Street, SW Atlanta, Georgia 30303 (404) 562-2300 (404) 562-2295 FAX</p>
<p>Region 5 230 South Dearborn Street, Room 3244 Chicago, Illinois 60604 (312) 353-2220 (312) 353-7774 FAX</p>	<p>Region 6 525 Griffin Street, Room 602 Dallas, Texas 75202 (214) 767-4731 (214) 767-4693 FAX</p>
<p>Region 7 City Center Square 1100 Main Street, Suite 800 Kansas City, Missouri 64105 (816) 426-5861 (816) 426-2750 FAX</p>	<p>Region 8 1999 Broadway, Suite 1690 P.O. Box 46550 Denver, Colorado 80201-6550 (303) 844-1600 (303) 844-1616 FAX</p>
<p>Region 9 71 Stevenson Street, Room 420 San Francisco, California 94105 (800) 475-4019 (For Technical Assistance) (800) 475-4020 (For Complaints - Accidents/Fatalities) (800) 475-4022 (For Publication Requests) (415) 975-4319 FAX</p>	<p>Region 10 1111 Third Avenue, Suite 715 Seattle, Washington 98101-3212 (206) 553-5930 (206) 553-6499 FAX</p>

FEDERAL EMERGENCY MANAGEMENT AGENCY

FEMA HEADQUARTERS

500 C Street S.W.

Washington, D.C. 20472

1-800-621-FEMA

<p>Emergency Management Institute 16825 South Seton Avenue Emmitsburg, Maryland 21727 Phone: 301-447-1000 • 800-238-3358 Fax: 301-447-1658 (Admissions) http://training.fema.gov/emiweb/emicourses/</p>	<p>National Fire Academy 16825 South Seton Avenue Emmitsburg, Maryland 21727 Phone: 301-447-1000 • 1-800-238-3358 Fax: 301-447-1441 (Admissions) http://www.usfa.fema.gov</p>
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Regional Offices

<p>Region I 99 High Street, 6th Floor Boston, Massachusetts 02110 (617) 956-7506 (617) 956-7550 (Training Office) FSN: 551-9550 Fax: (617) 956-7519 or 956-7538</p>	<p>Region II 26 Federal Plaza, Room 1307 New York, New York 10278-0002 (212) 680-3609 (212) 225-7018 (Training Office) Fax: (212) 680-3681</p>
<p>Region III One Independence Mall Building 615 Chestnut Street, 6th Floor Philadelphia, Pennsylvania 19106-4404 (215) 931-5500 (215) 931-5569 (Training Office) FSN: 553-5569 Fax: (215) 931-5714</p>	<p>Region IV 3003 Chamblee Tucker Road Atlanta, Georgia 30341 (770) 220-5200 (770) 220-5218 (Training Office) FSN: 554-5218 Fax: (770) 220-5275</p>
<p>Region V 536 South Clark Street, 6th Floor Chicago, Illinois 60605 (312) 408-5500 (312) 408-5377 (Training Office) FSN: 555-5377 Fax: (312) 408-5222</p>	<p>Region VI Federal Regional Center 800 North Loop 288 Denton, Texas 76201-3698 (940) 898-5399 (940) 898-5457 (Training Office) FSN: 536-5399 Fax: (940) 898-5263</p>
<p>Region VII 2323 Grand Boulevard, Suite 900 Kansas City, Missouri 64108-2670 (816) 283-7061 (816) 283-7093 (Training Office) FSN: 537-7093 Fax: (816) 283-7093</p>	<p>Region VIII Federal Regional Center Building 710, Box 25267 Denver, Colorado 80225-0267 (303) 235-4800 (303) 235-4929 (Training Office) FSN: 538-4929 Fax: (303) 235-4857</p>
<p>Region IX 111 Broadway, Suite 1200 Oakland, CA 94607-4052 (510) 627-7100 (510) 627-7106 (Training Office) FSN: 539-7106 Fax: (510) 627-7126 or 627-7117</p>	<p>Region X Federal Regional Center 130 228th Street SW Bothell, Washington 98021-9796 (425) 487-4600 (425) 487-4603 (Training Office) or (425) 487-4684 FSN: 530-4603 Fax: (425) 487-4777</p>

NATIONAL RESPONSE CENTER

National Response Center
c/o United States Coast Guard (G-OPF) - Room 2611
2100 2nd Street, Southwest
Washington, DC 20593-0001

Toll Free: 800-424-8802

Direct: 202-267-2675

FAX: 202-267-2165

TDD: 202-267-4477 (Telecommunications Device for the Deaf)

TERRORISM/SUSPICIOUS ACTIVITY

TERRORISM: Any incident related to terrorism or possible terrorist activity requires telephonic notification to the National Response Center. **DO NOT SEND AN ON-LINE REPORT!** This would include bombings, bomb threats, suspicious letters or packages, and incidents related to the intentional release of chemical/biological/radioactive agents. Our Watch Standers have been trained to ask specific questions for such reports and will immediately pass the information to the proper agencies for response.

SUSPICIOUS ACTIVITY: Any incident, activity or behavior that you deem to be activity of a suspicious nature should be reported to the NRC by calling **1-877-24-WATCH** or **1-800-424-8802**. Email reports are not an acceptable method for making suspicious activity reports. Examples of suspicious activity would be:

- people appearing to be engaged in surveillance of any kind (picture taking, note taking, shooting video, asking strange questions, etc)
- recovering or tossing items into the water
- unattended vessels or vehicles in unusual locations
- light signals between boats
- unusual diving, night operations
- operations in an area that usually does not have such activity
- fishing or hunting in locations not typically used for those activities
- anchoring in areas not typically used for anchoring
- transfer of people or things between ships or shore that seems unusual
- small planes flying over critical areas
- people attempting to buy or rent fishing or recreational boats/vehicles with cash for short term, undefined use
- anyone operating a vessel in an aggressive manner
- missing fencing or lighting near sensitive locations

Remember-it is the activity or behavior that is suspicious, not a person's ethnicity.

RECOMMENDED READING

Center for Environmental Toxicology, TOXICOLOGY FOR THE CITIZEN. Available from the Center for Environmental Toxicology, C-231 Holden Hall, Michigan State University, East Lansing, Michigan 48824, (517) 353-6469. Single copies free; inquire about quantity prices.

NIOSH/OSHA, POCKET GUIDE TO CHEMICAL HAZARDS (017-033-00426-9). Available from Superintendent of Documents, U.S. Government Printing Office, Washington, DC 20402, (202) 783-3238. Cost: \$11.00.

U.S. Department of Labor, Occupational Safety and Health Administration. HOW TO PREPARE FOR WORKPLACE EMERGENCIES. (1988 Revised) OSHA 3088. Available from Occupational Safety and Health Administration Publications Office, Room N3101, Washington, DC 20210, (202) 523-9667.

Cohen, Gary, executive ed. THE CITIZENS TOXICS PROTECTION MANUAL. (1988). Available from the National Campaign Against Toxic Hazards, 29 Temple Place, 5th Floor, Boston, MA 02111, (617) 482-1477. Cost: \$30.00 for nonprofits, \$50.00 for business, industry, and government.

U.S. Department of Labor, Occupational Safety and Health Administration. CHEMICAL HAZARD COMMUNICATION. (1988 Revised) OSHA 3084. Available from Occupational Safety and Health Administration Publications Office, Room N3101, Washington, DC 20210, (202) 523-9667.

Musselman, Victoria Cooper. EMERGENCY PLANNING AND COMMUNITY RIGHT-TO-KNOW: AN IMPLEMENTER'S GUIDE TO SARA TITLE III. (1988). Van Nostrand Reinhold, New York. Available from Public Information Center, U.S. Environmental Protection Agency, Mail Code PM-21 1 B, 401 M Street, S.W., Washington, DC 20460.

National Response Team. HAZARDOUS MATERIALS EMERGENCY PLANNING GUIDE. (March 1987) NRT-1. Available from Hazardous Materials Emergency Planning Guide, WH-562A, U.S. Environmental Protection Agency, 401 M Street, S.W., Washington, DC 20460.

U.S. Environmental Protection Agency. CHEMICALS IN YOUR COMMUNITY. A GUIDE TO THE EMERGENCY PLANNING AND COMMUNITY RIGHT-TO-KNOW ACT. (September 1988) OS-120. Available from Emergency Planning and Community Right-to-Know Information Service, OS-120, U.S. Environmental Protection Agency, Washington, DC 20460.

U.S. Environmental Protection Agency, Office of Pesticides and Toxic Substances. THE EMERGENCY PLANNING AND COMMUNITY RIGHT-TO-KNOW ACT. SECTION 313 RELEASE REPORTING REQUIREMENTS. (February 1988) EPA 560/4-88-001. Available from Emergency Planning and Community Right-to-Know Information Service, OS-120, U.S. Environmental Protection Agency, Washington, DC 20460.

2004 EMERGENCY RESPONSE GUIDEBOOK. U.S. Department of Transportation, Research and Special Program Administration, Office of Hazardous Materials Initiatives and Training (DHM-50) Washington, DC 20590-001.

OTHER COURSES

EMI has a Web-based course on Emergency Preparedness Planning called the IS-340, *Hazardous Materials Prevention Course*. The course has nine lessons, excluding the Course Introduction. It is interactive and concludes with an end-of-course examination. The Units address: Why Plan for HazMat Incidents? The Basis for HazMat Planning; Beginning the Planning Process; Identifying Hazards; Analyzing Vulnerabilities; Establishing Response Priorities; Assessing Resources; Developing the HazMat Appendix; and a Course Summary. Time to complete this online course will be approximately 4 hours.

Consult our Web site for more information regarding this course at:
<http://training.fema.gov/EMIWeb/IS/is340.asp>.